



SAN JOSÉ STATE UNIVERSITY

EOP

SPRING '24 TOWN HALL



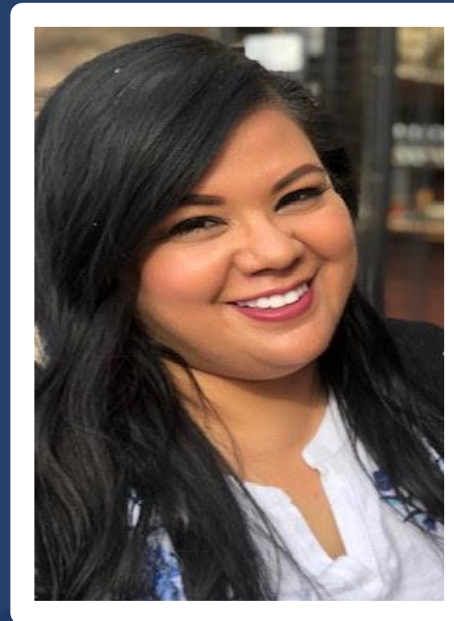


Meet the EOP Staff



Dr. Tijan White

EOP Director



Crystal Murguia

**Transition Support
Programs Coordinator**

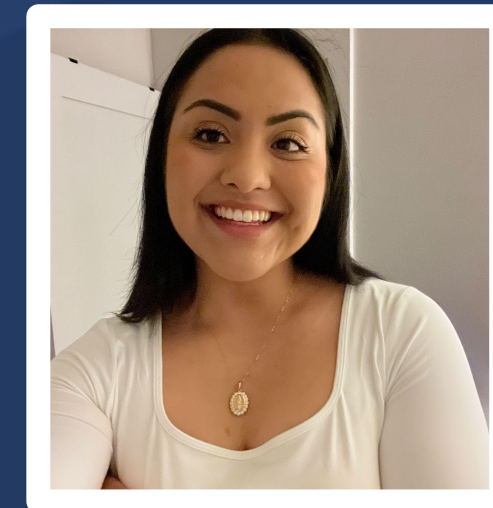
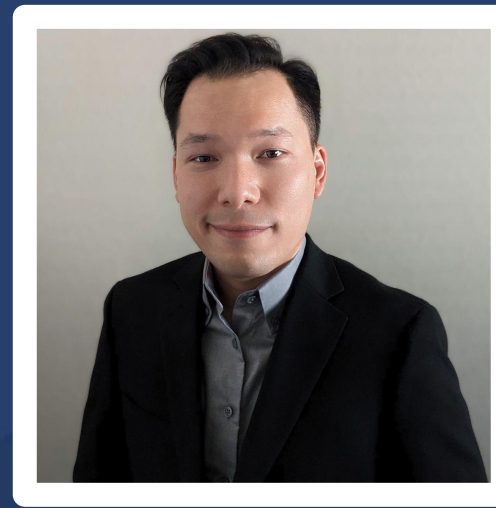
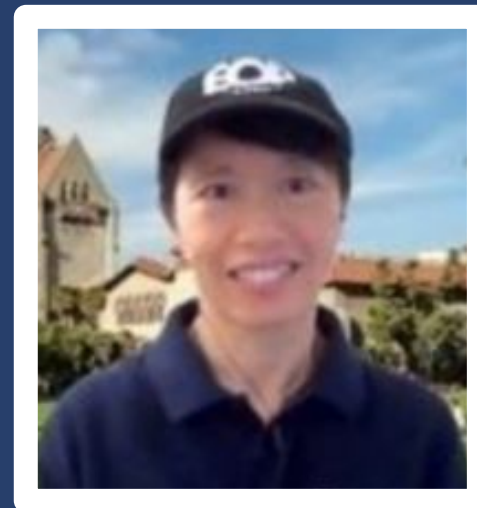
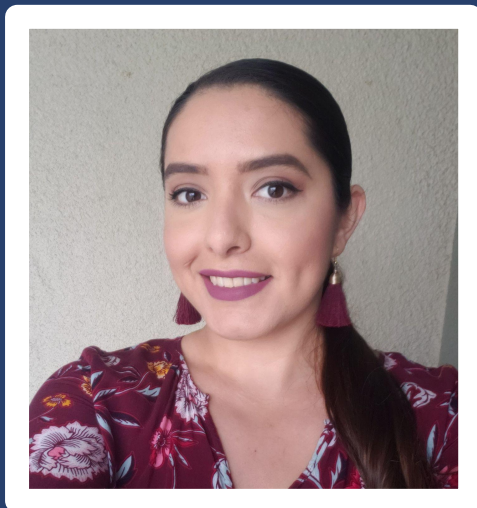


Anna Wisholek

**EOP Admission
Coordinator**



EOP Student Success Advisors



Angelica Gomez

Eva Chan

Hoan Le

Roxanne Martinez

Kristin Lam

Lead Advisor

Advisor

Advisor

Advisor

Advisor



Be Engaged!



What is EOP's Purpose and Why is EOP Important to Student Success?

- EOP is a state funded retention program that supports FGLI students by providing admission, academic, and financial assistance to EOP-eligible undergraduate students considered California residents or AB540 students.

- **EOP Staff will provide students with**

- structure
- support resources
- accountability/motivation
- community

- **EOP Students should**

- take an active role in their education
- seek out support and ask questions
- make the most of this opportunity
- try to enjoy their college experience



Town Hall Agenda

- Town Hall Learning Outcomes
- Spartan Connect Messages
- EOP Program Requirements
- Resources & Campus Partners
- FAFSA Updates - Anthony Bettencourt
- Front Desk & EOP Lounge
- Important Dates & EOP Events
- Town Hall Survey
- Q&A





What is Town Hall?

- **Town Hall is a time where we:**
 - Provide information about EOP requirements and expectations
 - Update and share EOP and SJSU resources that support your continued success
 - Come together and build community
- And is an integral part of EOP Requirements for ALL students every semester
- The Town Hall Survey will be available at the end of this event
 - The survey is required to receive credit for attending
 - The recording and survey will also be posted on the EOP website on **Fri 1/26**
 - A message will be sent once the recording has been posted



Spartan Connect Messages

De Leon, Sandra
Career Center Counselor

Le, Hoan
EOP Advisor

When the semester begins, you can directly connect with and send messages to the Student Success Centers and academic advisors of your college, instructors of your classes, and career counselors.

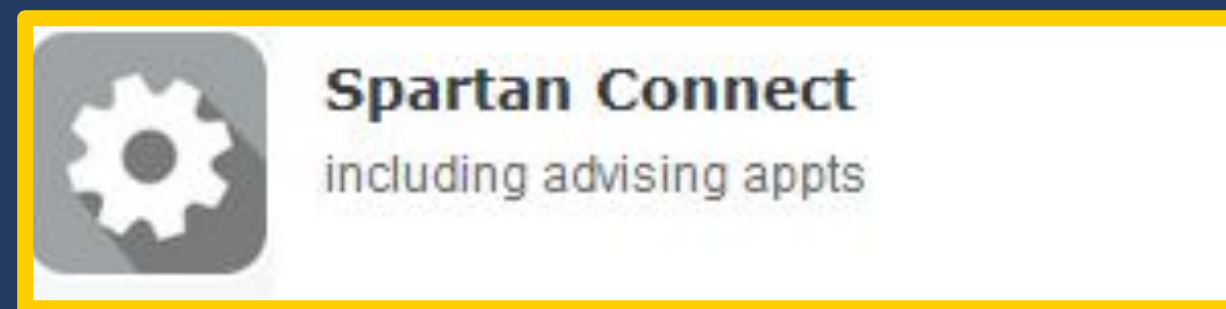
- View and respond to messages from departments that use Spartan Connect
- Email advisors assigned to you (EOP and SJSU) as well as your instructors



EOP & Spartan Connect

EOP will send you messages throughout the semester via Spartan Connect

- Take a few moments to read through all SJSU and EOP messages you receive on a **DAILY** basis so you do not miss any important updates/action items you may need to complete
- Messages from EOP and your EOP Advisor will go to your preferred email as listed in MySJSU, and a copy of the message will also be saved in Spartan Connect under “Conversations”
- Be sure to consistently check your SJSU email, MySJSU messages, and Spartan Connect several times per week as SJSU will send messages through those channels



LOGIN: Go to: <https://one.sjsu.edu/> and search for "Spartan Connect"



What Are My Requirements?

1

TOWN HALL

All EOP students

Town hall is held every semester

2

PAGEs

All EOP students

Personal and Academic Growth Experiences

3

EOP ADVISING *

First-year Frosh
(fall & spring)

First-year Transfers
(fall & spring)

4

EOP MENTORING

First-year Frosh
(fall & spring)

New Student Mentoring (NSM)
I Can/I Will (ICIW)

* EOP Advising “campaign” invitations for required EOP Advising will be sent on WED. 1/31 to all new Frosh and Transfers



Where Do I Find My Requirements?

The screenshot shows the EOP website interface. On the left is a navigation menu with the following items: "EOP" (highlighted with a red box), "Guardian Scholars", "Back to EOP", "What is EOP?", "Apply to EOP", "Requirements" (highlighted with a red arrow), "EOP PAGEs", and "Programs & Services". The main content area is titled "Requirements" and contains the following text: "Whether you are a new SJSU EOP student or a continuing student, make this semester the best one yet! Be informed and read everything that is sent to you from the university. As a student, you are expected to read and act upon required items by the appropriate deadlines." Below this is a horizontal line, followed by the text: "EOP Spring 2024 Program Requirements will be sent on Wednesday, January 24, 2024:". Underneath are three links: "EOP First Year Frosh", "EOP First Year Transfers", and "EOP Continuing (Second Year +) Students". At the bottom, it says "- Links will be live on 1/24/24".

Go directly to the website:
sjsu.edu/eop/eop/requirements

or

From the EOP homepage: sjsu.edu/eop
Scroll down to:

[EOP Requirements](#)

EOP requirements are meant to support student's personal and academic growth



What are PAGEs?

Personal and Academic Growth Experiences

- EOP's PAGEs encompasses academic, career, financial, professional, and personal growth engagement.
- EOP requirements are designed to support student's growth by connecting them with EOP services as well as SJSU Campus Resources.
- Students involved in their education develop the skills necessary to successfully achieve their personal, professional, and academic goals.



Impact of PAGES

Personal and Academic Growth Experiences

Active engagement in your educational journey is crucial to future academic and personal success. There is a variety of on campus (in-person and virtual) events that will enhance your personal and professional development

47% of student who did not meet with their EOP advisor earned an SJSU GPA below 2.0 (Academic Notice).

Of those EOP students on Academic Notice XX% did not complete their EOP requirements.



PAGEs Requirement

ALL EOP students are required to to complete PAGEs

Complete one (1) event in each category: Professional, Academic, and Personal

- 1. Attend and complete three (3) separate SJSU campus/center events (in-person or virtual)**
- 2. Submit three (3) EOP SPRING 2024 EOP PAGEs Surveys, one for each event you complete**

The deadline to complete PAGEs events and surveys: FRIDAY, APRIL 26

NOTE: Departmental/Success Center Major advising, GE advising, tutoring, SJSU/EOP peer mentoring, Town Hall, sporting events, student organization tabling events, or non-SJSU events do not fill this requirement. The EOP PAGEs survey and additional event information is available online: <https://www.sjsu.edu/eop/eop/pages>



PAGEs Categories

PERSONAL

Events that contribute to your personal growth



Resources / Departments:

- Spring Weeks of Welcome
- Spartan Speaker Series
- LinkedIn Learning
- Identity Success Centers

ACADEMIC

Events that contribute to your academic growth



Resources / Departments:

- Peer Connections
- Writing Center
- MLK Library
- Comm Center
- Study Abroad
- Spartan Scholarship
- Change of major workshops
- Graduate School Info Sessions

PROFESSIONAL / CAREER

Events that support your professional and career development in preparation for life after graduation.

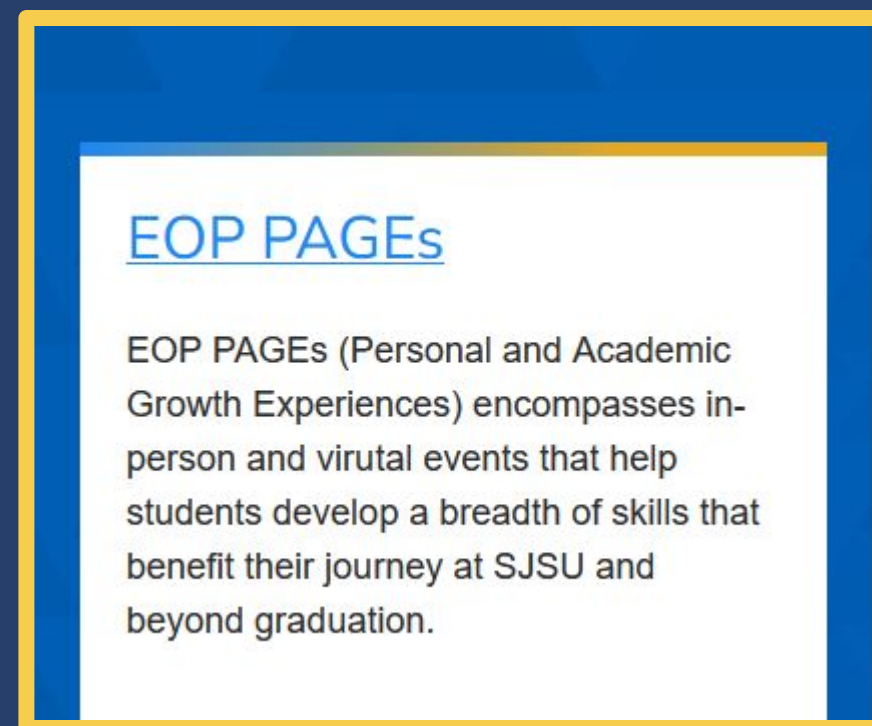
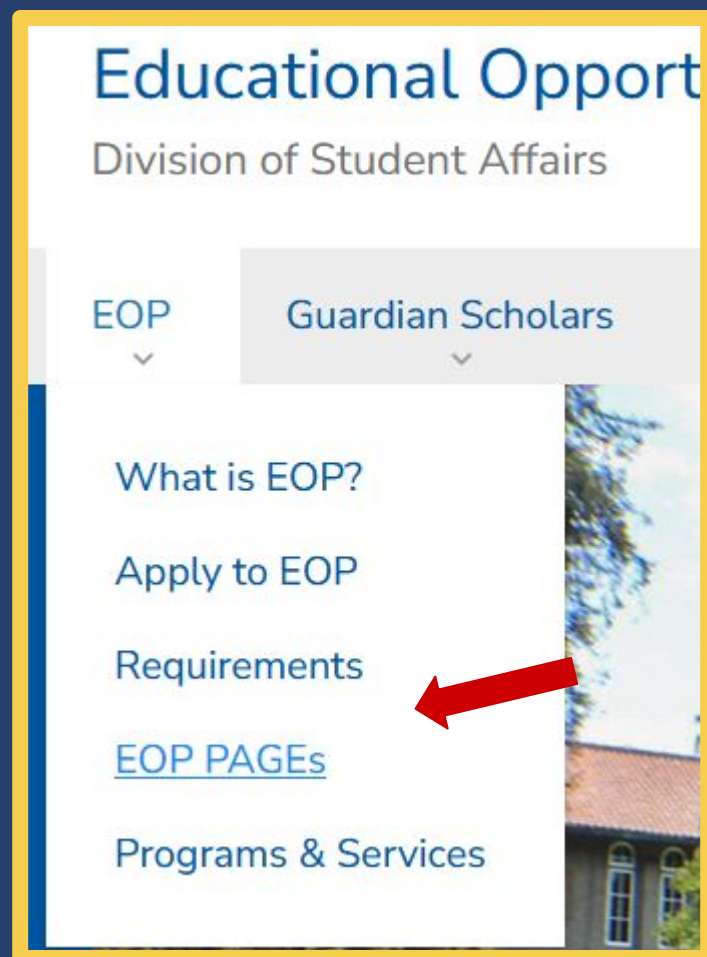


Resources / Departments:

- SJSU Career Center
- Job/Internship fairs
- Employees Info Sessions
- Graduate School Info sessions



Where Do I Find Events?



PAGEs CATEGORIES

PROFESSIONAL (Career): SJSU Career Center sponsored events, fairs, online tutorials, and other career related resources

ACADEMIC: Peer Connections, Writing Center, MLK Library, and Study Abroad sponsored events

PERSONAL: Events of your choosing that support your college experience; EOP events, Weeks of Welcome, Spartan Speaker Series, LinkedIn Learning, Student Success units, just to name a few



We encourage you become familiar with the PAGEs info on our website

Check the SJSU website of campus wide events calendar: events.sjsu.edu



PAGEs Category: Personal

STUDENT INVOLVEMENT CENTERS



- Black Leadership and Opportunity Center (BLOC) [@thebloc_sjsu](#)
- Center for Asian Pacific Islander Student Empowerment (CAPISE) [@capisesjsu](#)
- Cesar E Chavez Community Action Center [@sjsuccac](#)
- Chicanx/Latinx Success Center (Centro) [@centro_sjsu](#)
- Gender Equity Center [@sjsugenec](#)
- Guardian Scholars Program [@sjsugsp](#)
- MOSAIC Cross-Cultural Center [@sjsumosaic](#)
- Native/Indigenous Student Success Center [@naissc_sjsu](#)
- PRIDE Center [@sjsupride](#)
- UndocuSpartan Resource Center [@undocuspartans](#)



PAGEs Category: Academic

Peer Connections

@SJSUPeerConnections 

- Student Success Workshops

Writing Center

@SJSUWritingCenter 

- Writing Workshops

Communication Center

@SJSUCOMMCenter 

- Presentation/Writing Skills Workshops

SJSU Library

@sjsulibrary 

- Laptops, iPads, and hotspots are available for loan
- Digital articles & databases



PAGEs Category: Academic

SJSU | STUDY ABROAD
AND AWAY



vid.raator@sjsu.edu
goabroad.sjsu.edu

Study Abroad Drop-In Advising with Dr. Vid

January 29 - March 5

Location: EOP Lounge, no appointment needed

- Mon Jan 29 12:30 - 1:30 pm
- Tue, Feb 6 2:30 - 3:30 pm
- Thu, Feb 22 2:00 - 3:00 pm
- Mon, Feb 26 12:30 - 1:30 pm
- Tue, Mar 5 3:00 - 4:00 pm



PAGEs Category: Professional

SPRING 2024 (01/22 - 05/17)

CAREER HELP

Job & Internship Search / Career Exploration / Resume Help



Sandra De Leon
Career Counselor
sandra.deleon@sjsu.edu



sjsu.campus.eab.com/home
Scan the QR code to schedule an appointment

In-Person / Virtual Appointments
Mon: 11am - 12:00pm
Thur: 10:30am - 11:30am
[via Career Center ADM 255 or Zoom]

In-person Drop-ins
Mon: 1:30pm-2:30pm
Dates: 2/26, 3/11, 3/25, 4/8, 4/22, 5/6
[via CAPISE, SU 1520]

Tue (weekly, starting 2/13): 11am - 12pm
[via BLOC, SU 1360]

Tue (bi-weekly): 1:30pm - 2:30pm
Dates: 2/13, 2/27, 3/12, 3/26, 4/9, 4/23, 5/7
[via EOP Lounge, Clark Hall 1st Floor]

Wed (bi-weekly): 11am - 12pm
Dates: 2/21, 3/6, 3/20, 4/17, 5/1, 5/8
[via Centro, SU 1340]

Wed (weekly, starting 2/28): 2:30pm - 3:30pm
[via VRC, SU 1500]

Featured Events

- 3/27, 11am-2pm: Explore Careers at City of San Jose Day
- 4/10, 12pm-2pm: Diverse Abilities in the Workplace

Event registration and a full list of events on Handshake: <https://sjsu.joinhandshake.com/login>

SJSU CAREER CENTER

Career Center Services:

- Virtual or in-person 1:1 appointments
- Virtual or in-person workshops
- Virtual or in-person fairs and info sessions

Spring 2024 Drop-Ins

EOP Lounge

Biweekly on Tuesdays

1:30pm - 2:30pm

2/13, 2/27, 3/12, 3/26, 4/9, 4/23, 5/7

Career Center Handshake (jobs/internships)

<https://sjsu.joinhandshake.com/>



Additional Campus Partners

VIRTUAL LEARNING:

LinkedIn Learning

MLK Library

Recorded Events

DEPARTMENTS:

Study Abroad

Major department

Wellness Center



STUDENT INVOLVEMENT:

Weeks of Welcome & more!



Spartan Speaker Series

The following **DO NOT** count for PAGES:

- Student Organization tabling event
- CAPS/Advising appointments
- Tutoring
- Mentoring
- Sporting events
- Concerts

SJSU EVENT CALENDAR:

events.sjsu.edu/





PAGEs Survey

- The PAGEs Survey will open on **Wed 1/24 @ 1pm** on the EOP website
- Save the PDF of your responses when you submit the survey for your records

The screenshot shows the EOP logo for San José State University. Below the logo is a language dropdown menu set to 'English'. The main heading is 'Spring 2024 - EOP PAGEs Survey'. Below this, there is a paragraph of text: 'All EOP students (new and continuing) should complete/attend three (3) campus/center events (in-person or virtual) and then submit three (3) EOP PAGEs Survey in order to meet their EOP PAGEs requirements.' At the bottom, there is a link: 'View the PAGEs FAQs on the EOP website: <https://www.sjsu.edu/eop/eop/pages.php>'

The screenshot shows a confirmation message: 'We thank you for your time spent taking this survey. Your response has been recorded.' Below this, there is a grey bar with the text 'Below is a summary of your responses' and a blue link 'Download PDF' which is highlighted with a red box and a red arrow pointing to it. At the bottom, the heading 'Spring 2024 - EOP PAGEs Survey' is visible.

The EOP PAGEs survey and additional event information is available online: <https://www.sjsu.edu/eop/eop/pages>

○○○○ What is EOP Student Success Advising?

EVERY EOP student is assigned an EOP Advisor

- EOP Advisor assignments are based on the College of your declared major
- Your EOP advisor will email you at the beginning of the semester with information about how to connect with them

The best way to contact your EOP Advisor is via email

- Please use your **SJSU email** when communicating with EOP and SJSU Departments
- Also, include your full name and SJSU ID in every communication with EOP and SJSU as this will help staff look into your situation before responding to you



Who Is My EOP Advisor?

EOP Advisors are assigned by the College of your declared major

Angelica Gomez	→	Education	Prof & Global Studies	Undeclared
Roxanne Martinez	→	Humanities & Arts	Health & Human Services	
Hoan Le	→	Engineering	Science	
Eva Chan	→	Social Sciences		
Kristin Lam	→	Business		

Advisors' contact info can be found on the EOP website: <https://www.sjsu.edu/eop/about/contact-us.php>



Required EOP Advising

Advising “campaign” invitations for required EOP Advising will be sent on WED. 1/31 to all new Frosh and Transfers

This screenshot shows a web interface with three tabs: "Class Information", "Reports", and "Calendar". Below the tabs is the heading "Courses This Term" and an "Actions" dropdown menu. On the right side, there is a blue button labeled "Appointments, Drop-ins, and Workshops & Events" and a grey button labeled "Quick Links". A red arrow points from the "Calendar" tab to the blue button.

This screenshot shows a meeting scheduling form. The "Staff" dropdown is set to "Angelica Gomez (Your EOP Advisor)". The "How would you like to meet?" dropdown is set to "Virtual (e.g. Zoom)". The "Location" dropdown is set to "Educational Opportunity Program". A red arrow points to the "Virtual (e.g. Zoom)" option.

This screenshot shows a meeting scheduling form. The "Staff" dropdown is set to "Angelica Gomez (Your EOP Advisor)". The "How would you like to meet?" dropdown is set to "In Person". The "Location" dropdown is set to "Educational Opportunity Program". A red arrow points to the "In Person" option.

Students can also schedule appointments with academic and career support services; advising, tutoring, and career counseling once classes begin



EOP Virtual Drop-In Advising

January 24 - February 2

Your assigned advisor will send their drop-in advising hours by 1/24 morning

Virtual Extended Drop-ins

M, W, Th

5-7pm

February and April

*More info will be emailed next week

Meetings will be 10-15 minutes and are to help with urgent and quick questions

- Drop-In Advising does not meet your EOP advising requirement
- Drop-in Advising is not for course planning or other longer meetings
- You will receive a message with more information & the drop-in advising link
- If you need further assistance, please contact your assigned advisor



First-Year Frosh Mentoring

EOP Mentoring Programs are focused on easing the transition of incoming Frosh EOP students to SJSU bi-weekly meetings with trained peer mentors who provide motivation, accountability and a process for engagement with campus, assistance in developing a "road map to college," and a sense of community.

I Can/I Will Program (ICIW)

- Men of Color Summit
- Biweekly 1:1 Mentor Meetings
- Monthly Cluster Meetings

New Student Mentor Program (NSM)

- Biweekly 1:1 Mentor Meetings
- Monthly Cluster Meetings

*Mentors will start reaching out to students **1/29/24***

*Mentoring meetings must be completed by **April 26, 2024***

Questions? Please email crystal.murguia@sjsu.edu



What Are My Requirements?

1

TOWN HALL

All EOP students

Town hall is held every semester

2

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All EOP students

Personal and Academic Growth Experiences

3

EOP ADVISING *

First-year Frosh
(fall & spring)

First- year Transfers
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EOP Engagement Check-In

At the end of each semester of enrollment at SJSU, students who do not complete program requirements may receive an engagement check-in email.

Students who do not meet EOP program requirements for the fall term will have their EOP status reevaluated at the end of the academic year (spring term) and may be removed from the program at that time to make space for incoming students.

- Fall 2023 Engagement Check-In emails were sent on December 15, 2023
- Spring 2024 Check-In emails will be sent at the end of May 2024

View EOP Engagement information: <https://www.sjsu.edu/eop/eop/requirements.php>



EOP Grant

EOP will not be placing EOP Grant holds for students that do not complete requirements (this is separate from the Engagement Check-In at the end of each semester)

- The EOP Grant is listed as **State Educ Opp Grant** on your financial aid award letter
- The Financial Aid Office determines eligibility and awards the grant to eligible students
 - Factors include units enrolled at SJSU, and EFC based on FAFSA/CADA
 - The grant is part of the overall financial aid award and will be disbursed with the rest of your financial aid at the beginning of each semester
 - Most EOP student are eligible for the EOP Grant
- EOP does not have access to any of a student's financial information

State Educ Oppor Program	Grant
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If you have questions about your EOP Grant, please contact the Financial Aid Office directly



Spartan Scholarship

Spartan Scholarships for 2024-2025

- The scholarship application for the 2024-2025 academic year will be available in February
- The Financial Aid Office will send out message when the application opens
- Scholarship information will be on the Financial Aid website
- Additional scholarship information:
<https://www.sjsu.edu/faso/types-of-aid/scholarships/scholarship-resources.php>



FAFSA Updates

2024/2025 will be the first major redesign of the FAFSA process in 40 years!

Why are we making these changes?

FUTURE Act

Expands access to federal student aid and enhances the FAFSA® experience by allowing the U.S. Department of Education to automatically obtain federal tax information from the IRS for students, parents, or other contributors (such as a spouse or stepparent) who provide consent.

FAFSA® Simplification Act

Introduces significant changes to the FAFSA application process, including changes to the FAFSA form, how students and families will complete the application, and the eligibility calculation.

Key Changes:

- Contributors
- FSA ID Requirement
- Financial Aid Direct Data Exchange
- Student Aid Index (SAI)



Contributors

Contributors: A contributor refers to anyone who is required to provide information on a student's FAFSA form, including the student, the student's spouse, a biological or adopted parent, or the parent's spouse (stepparent).

What You Need To Know – Contributors



A student's or parent's answers on the FAFSA® form will determine which contributors (if any) will be required to provide information.



Students or parents invite contributors to complete their portion of the FAFSA form by entering the contributor's name, date of birth, Social Security number, and email address.



Contributors must provide personal and financial information in their own sections of the FAFSA form, but they are not financially responsible for the student's education costs.



Contributors

Steps for Contributors

Contributor receives email informing them that they've been identified as a contributor.

Contributor creates a StudentAid.gov account if they don't already have one.

Contributor logs in to account using their FSA ID (account username and password).

Contributor reviews information about completing their section of the FAFSA® form.

Contributor provides the required information on the student's FAFSA form.

STEP 01

STEP 02

STEP 03

STEP 04

STEP 05

IMPORTANT: Being a contributor does NOT implicate financial responsibility. However, if a required contributor refuses to provide their information, it will result in an incomplete FAFSA form and the student will become ineligible for federal student aid.



FSA ID Requirement

Key Change – FSA ID Requirement

- All students and contributors must create a StudentAid.gov account to complete the FAFSA® form online.
- To log in to their accounts, students and contributors will use their FSA IDs (account username and password).
- Even if a contributor doesn't have a Social Security number, they can still get an FSA ID to fill out their portion of the student's FAFSA form online.

NOTE: A student must be a U.S. citizen or eligible noncitizen to be eligible for federal student aid.

Financial Aid Direct Data Exchange

Key Change – Financial Aid Direct Data Exchange

All students and contributors must provide consent to

- have their federal tax information transferred directly into the FAFSA® form via direct data exchange with the IRS,
- have their federal tax information used to determine the student's eligibility for federal student aid, and
- allow the U.S. Department of Education to share their federal tax information with postsecondary institutions and state higher education agencies for use in awarding and administering financial aid.

NOTE: Even if students or contributors don't have a Social Security number, didn't file taxes, or filed taxes outside of the U.S., they still need to provide consent.



Student Aid Index (SAI)

Key Change – Student Aid Index (SAI)

- The SAI is a number that's used to determine eligibility for need-based aid. It is calculated using information that the student (and contributors, if required) provides on the FAFSA® form.
- The SAI will replace the Expected Family Contribution (EFC) starting in the 2024–25 award year.
- A student's SAI can be a negative number down to –1500.

Need = Cost of Attendance (COA) – Student Aid Index (SAI) – Other Financial Assistance (OFA)



FAFSA Updates (con't)

My advice to you.:

- Be sure to file your FAFSA prior to April 2nd.
- Do not wait to apply as you may experience delays.
- Keep in mind that the application is not complete until all contributors have done their part.
- Keep in mind that obtaining an FSA ID can take up to 3 days.

Contact our office with any questions or concerns you may have.

- Phone: 408-283-7500 ext 4 (Monday to Friday, 9:00 a.m. to 4:00 p.m.)
- Email: fao@sjsu.edu
- Live Chat: Tuesday to Friday, 12:00 p.m. to 4:00 p.m
- In Person: SJSU Student Services Center (Corner of 9th Street and San Fernando Street)



EOP Front Desk/Lounge

Check in for in-person EOP Advising appointments at the front desk

EOP FRONT DESK HOURS

Monday -Thursday

9am - 5pm

Friday

9am - 4pm

Located in Clark Hall, 1st floor

 408/924 2637

EOP LOUNGE

When using the lounge please check-in at laptop Kiosk at the Front Desk





EOP is Hiring!

EOP Front Desk Student Assistants

- Application information will be available online on **Monday, January 29**
- Shifts are scheduled at minimum of 2 hours, and there is some flexibility for the following days/times:
(better wording needed)
 - Monday 9am - 12pm
 - Tuesday 9am - 12pm, 12pm - 3pm
 - Thursday 9am - 12pm
 - Friday 9am - 4:30pm

EOP Peer Mentors

- Application information will be sent out towards the **End of February**
- Mentors will start in the Summer and appointments will run through the Fall and Spring semesters
(*subject to change based on graduation date*)

EOP Employment opportunities, job descriptions, and applications are available online:

<https://www.sjsu.edu/eop/about/employment.php>



EOP Spirit Days

Show us your EOP Spirit every Tuesday & Wednesday!

- Wear an EOP shirt
- Stop by the EOP Front Desk
- Enter into a monthly raffle prize drawing

Raffle drawings will be held at the end of the month
The February raffle will start on Tuesday, February 6, 2024

A message will be sent later this week on how to pick up an EOP shirt if you do not have one yet.





Upcoming EOP Events

- Jan 24 - Feb 2** → EOP virtual drop-in advising
- Feb 14** → EOP Valentine's Arts and Crafts
- Feb 22** → Financial Literacy Workshop
- Mar 7** → Graduate School Presentation
- Mar 19** → MyProgress and MyPlanner Workshop
- Mar 20** → EOP Movie Night
- Mar 26** → Summer Planning Workshop
- Apr 8** → Financial Literacy Workshop
- Apr 20** → EOP Achievement Ceremony
- May 7** → EOP Fuel Up for Finals



Important EOP Dates

Jan 24 - Feb 2 → Drop in advising for all EOP students with any EOP advisor

Jan 24 → EOP PAGEs survey opens

→ EOP Program Requirements sent via Spartan Connect

Jan 26 → Town Hall Survey and recording posted online

Jan 31 → EOP Advising campaigns sent via Spartan Connect

Feb 5 → Deadline to watch the webinar & submit the Town Hall Survey

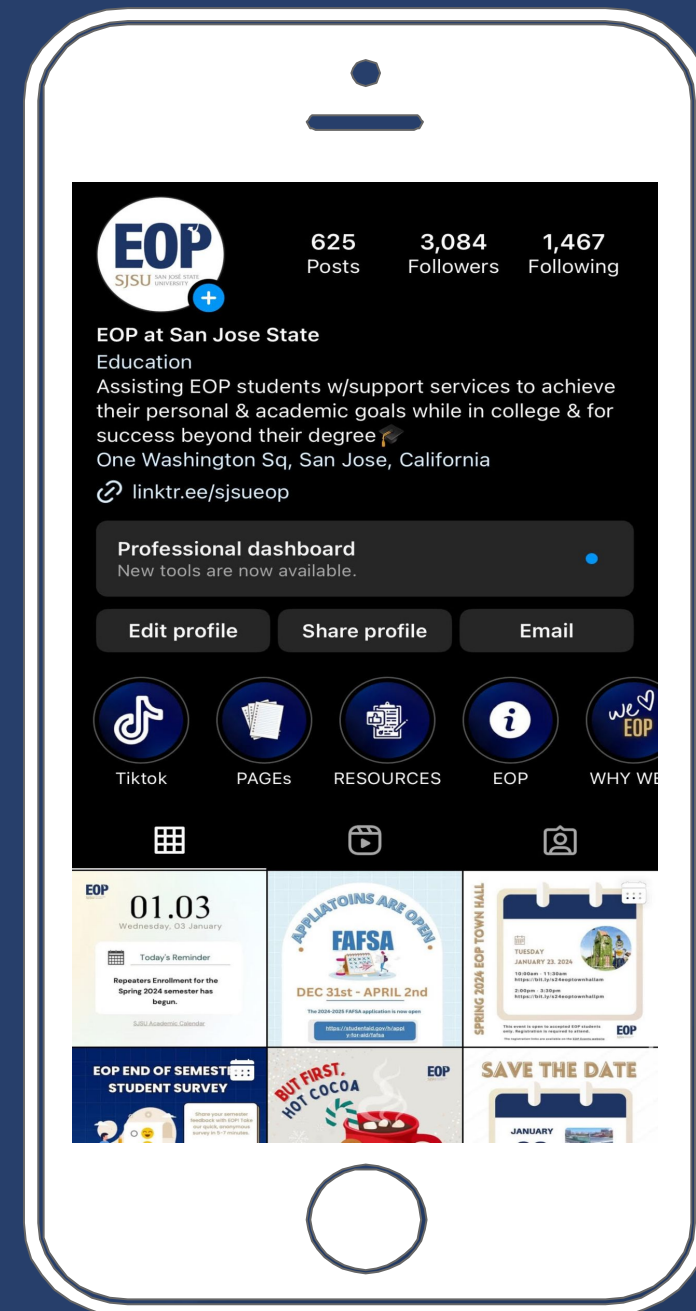
→ EOP mentoring and advising appointments start

Feb 19 → Last day to add and drop courses for the semester

Apr 26 → Deadline to complete ALL EOP Requirements

Be sure to check the [SPRING 2024 Registrar Calendar](#) for important dates and deadlines

@sjsueop



Stay up to date with EOP, SJSU Campus Events,
and get a chance to win raffle prizes!



Follow us on Instagram, Facebook, & Tik Tok!

○○○○ Best Practices for Instructor Absences

What to do if your instructor does not attend class:

- Pay attention to email communication from the University and professors (email / Canvas)
- Show up to class
 - If the professor does not show within 15 minutes, you can leave however
 - You should report the class cancelation on the Report a Canceled Class / Student Services - San José State webpage
 - You may also want to email your instructor to let them know you attended the class if you intend to add the class later
 - If you have received a syllabus, follow it
 - Do your readings / submit assignments



Town Hall Survey



Scan the survey QR code or go to:

<https://bit.ly/eops24th>

Q & A



Town Hall Survey



<https://bit.ly/eops24th>

Contact Us



eop@sjsu.edu



sjsu.edu/eop



(408) 924-2637



@sjsueop