

Downtown San José Resource Guide

I need assistance...

Primary Resource

Secondary Resource



Crime in progress or imminent threat to safety.

SJPD | 911 (24/7)
From a cell phone dial
(408) 277-8911

SJPD Non-Emergency (24/7)
(408) 277-8900 | Report a crime that already occurred, or for any general police-related information request.



Person in apparent mental health distress

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

988 Crisis & Suicide Prevention Lifeline
May connect you with Santa Clara County Behavioral Health teams. Guidance and some services available 24/7.



Person blocking entryway/ sidewalk

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

SJPD Non-Emergency (24/7):
(408) 277-8900



Request help for a person experiencing homelessness

PATH
(408) 753-8735
pathsj@epath.org

Social Impact Team
(408) 287-1520
8 a.m. to 4:30 p.m. daily

Here4You
Temporary Housing Referrals (408) 385-2400
9 a.m. to 7 p.m. daily



Graffiti, trash, other blight

Groundwerx app or
(408) 287-1520 from 6 a.m. to 8:30 p.m. daily

311 app or call (408) 535-3500
(use 311 to report abandoned vehicles)



Report an encampment concern

City of San José BeautifySJ intake form:
tinyurl.com/beautifyhelp
(call 911 in case of active fire)

Groundwerx and the Social Impact Team (SIT) service the area highlighted below.



Request a safety escort Downtown

Call Groundwerx at
(408) 287-1520 (from 6 a.m. to 8:30 p.m. daily & until 10 p.m. Fri. & Sat.)



Biowaste/needle pickup

Groundwerx app or
(408) 287-1520 from 6 am to 8:30 pm daily



Other Issues?
Use 311 app or call (408) 535-3500

