SPARTANS
SAN JOSÉ STATE UNIVERSITY

Academic Advising Summit
May 13, 2022

Advising Summit Agenda

- **Recognition and Thanks to Academic Advising Steering Committee Members and Working Teams**

- **SAPDA Inaugural Cohort Recognition**

- **Student Panel: Experiences with Advising @ SJSU**

- **Undergraduate Advising Transitions at SJSU**
  - **2021-22 Summary & Next Steps**
  - **Orientation Changes for 2022**

Academic Advising Steering Committee Members 2019-2022

Current Members:

Melinda Jackson, AD Undergraduate Education, Co-Chair

Catherine Voss Plaxton, AVP Health & Wellness, Co-Chair

Shonda Goward, AVP Undergraduate Advising & Success

Jamie Alea, Director CoSAC

Francisco Castillo, Director Jack Holland SSC

Matthew Masucci, AD CHHS

Anne Marie Todd, AD CoSS

Monika Kress, Chair, Physics & Astronomy

Cynthia Rostankowski, Humanities Faculty

Kim Tsai, CHAD Faculty

Teresa De La Cruz, Director EOP

Lilly Gangai, Program Director CLSSC (Centro)

Scheanelle Green, CAPS

Former Members:

Sharon Willey, Co-Chair

Colleen Haight, Co-Chair

Jinny Rhee, AD ENGR

Ron Rogers, AD CoSS

Jessica Chin, Kinesiology

Mathew Stowe, EOP, MESA

Cindy Kato, AARS

Thank You

Working Team: Communications & Outreach

Current Members:

Cynthia Rostankowski, Humanities, Team Lead

Scheanelle Green, CAPS, Team Lead

Anna Wisholek, EOP

Ashley Defensor, CHHS SSC

Gabriela Garcia, UASC

Jennifer Jackson Sclafani, EMTIC

Maggie Morales, Veterans Resource Center

Matthew Masucci, CHHS

Anita Manuel, Career Center

Former Members:

Rania Helaihel, H&A SSC

Daniel Barrera, AARS

Erick Macias-Chavez, SOAR

THANK YOU

Working Team: Onboarding

Current Members:
Jamie Alea, CoSAC, Team Lead

Mathew Stowe, MESA, Team Lead

Taylor Colunga, UASC

Sarah Gordon, EESC

Brent Peterson, CoSAC

Colleen Sanchez, CoSAC

Renée Yuen, Jack Holland SSC

Former Members:
Erin Ridgway, CoSAC

THANK *you!*

Working Team: Professional Development

Current Members:

Lilly Gangai, Team Lead

Kim Tsai, Team Lead

Hugo Mora-Torres, CHHS

Marcos Pizarro, EDU

Eva Chan, EOP

Karina Avalos, H&A

Former Members:

Brent Petersen, CoSAC

Christy Johnson, ACCESS

Patricia Backer, College of Engineering

Working Team: Removing Administrative Barriers

Current Members:

Francisco Castillo, Team Lead, Jack Holland SSC

Alerie Flandez, EESC

Blanca Millán, Admissions

Lina Anastasovitou, University Housing

Marian Yao, Registrar

Marisela Millán, Undergraduate Education

Mark Van Selst, Psychology

Melinda Jackson, Undergraduate Education

Michelle Lam, CPGE SSC

Pamela Bustillo, Registrar's Office

Rima Nemali, CPGE SSC

Sandy Ho, Peer Connections

Former Members:

Amanda Aldama, SOAR

Cindy Kato, AARS

Janene Perez, H&A SSC

Karina Avalas, H&A SSC

Ogo Obi, Registrar's Office

Richard Struck, H&A SSC

THANK YOU

Spartan Advising Professional Development Academy (SAPDA)
Inaugural Cohort Participants!!!

Lilly Gangai, Program Director CLSSC (Centro), Co- Lead

Kim Tsai, CHAD faculty, Co-Lead

Asha Thomas, School of Social Work

Crystal Murguia, EOP

Maricela Alvarez, LCOE SSC

Elizabeth McGee-Bergerol, Biological Sciences

Francesca Teixeira, LCOE SSC

Qian Tan, Meteorology

Billie Jo Grosvenor, Public Health & Recreation

Laura Sullivan-Green, Civil & Environmental Engineering

Ranko Heindl, Physics & Astronomy

Marianne Muhuys, Teacher Education

Huong Nguyen, Jack Holland SSC

Karen Williams, COMM

Laura Pirazzi, CHAD

Tiffany Barry, Music & Dance

Doan Phan, AEC

Mary Anne Sunseri, COMM

Melvin Brown, ACCESS

Gabriela Quintero, ACCESS

Jamie Carranza, CPGE SSC

Jennifer Morrison, COMM

Bill Alley, Art & Art History

Academic Advising Steering Committee Accomplishments 2019-2022

- **Advising Community Summits launched Fall 2019**

- **SJSU Academic Advising Vision, Mission & Values Statements created**

- **Canvas Onboarding Course for New Advisors created**

- **Advisor Surveys and Student Advising Survey conducted**

- **Spartan Advising Professional Development Academy (SAPDA) launched**

- **Advising Hub website migrated to new SJSU template, revisions underway**

- **Removing Administrative Barriers to student success: Degree Requirements, Enrollment and Graduation processes, Petitions**

- **Preparation for Undergraduate Advising transitions**

And BIG THANKS to ALL OF YOU!!!

Student Advising Survey - Spring 2021

Online survey conducted April 19 - May 22, 2021, all currently enrolled SJSU students invited by email to participate

Total respondents N = 2536 (7.4% response rate)
- Undergraduate students N=1745 (7% response rate)
- Graduate/Credential students N=791 (9% response rate)

Undergraduates:		College:	
Frosh	15%	Business	19%
Sophomore	13%	Education	4%
Junior	37%	Engineering	18%
Senior	35%	Health & Human Sciences	13%
		Humanities & Arts	15%
Started First Year @ SJSU	48%	Science	11%
Started Transfer @ SJSU	52%	Social Sciences	20%

Undergraduate Advising Context @ SJSU

Student Advising Survey, Spring 2021 - Key Findings

- 42% of undergraduate students reported having an assigned advisor, while 71% indicated that they would like one

- Students reported seeing advisors almost exclusively for transactional issues (choosing classes, questions about requirements), rather than holistic support (having a problem in a class, dealing with a personal issue)

- 24% of UG students reported it is difficult to find information about advising on campus websites

- 16% of UG students reported meeting with an academic advisor less than once a year (8%), or never (8%)

- 12-16% of UG students reported not knowing about various types of advising (GE, graduation, career counseling, educational counseling)

Student Experiences: What is working <u>well</u>?
Open-ended responses Spring 2021 Advising Survey

One on one meetings with advisors that <u>understand my situation</u> such as the one I had during my freshman year and my second semester sophomore year were amazing.

The academic advisors are good at guiding us through class schedules, career exploration, and graduation requirements. They <u>care about students</u> and their academic life.

Being able to do major advising online has been helpful, especially being in an impacted major. Appointment slots fill up quickly, and <u>not having to stress</u> about finding an advising slot in time is one of the upsides I've had with online learning.

How much they <u>encourage me</u> to continue school and if I ever need help to let them know.

The advisors I have met with have been <u>nice and helpful</u>. But sometimes it is hard to find them or meet with them.

Student Experiences: What could we do <u>better</u>?
Open-ended responses Spring 2021 Advising Survey

Academic advising scheduling and contact information is <u>not always clear</u>. Overall, I think the system could be more standardized and clarified.

I would love to <u>meet with an academic advisor more often</u>. For many transfer students like myself it is difficult to find out who our academic advisors are and often we get passed around without ever meeting with anyone.

Advising appointments are so <u>impersonal</u> and the counselors sometimes <u>directly contradict</u> each other.

The first time I met with my advisor, he explained everything so fast <u>I left with a lot of questions</u>. I did not know how to navigate what he had shown me or where I could find my class requirements.

SJSU doesn't help me in what I need and I <u>might end up dropping out before I graduate</u>. No help or support has been shown by my college and <u>I am stressed, frustrated, and disappointed</u>.

Undergraduate Student Panel

Maritza Ortiz-Urrutia, Senior, Environmental Studies

Nik Mamidi, Sophomore, Software Engineering

Anika Puri, Junior, International Business

Stephanie Jiminez, Senior, Sociology

Frank Dachille, Senior, Physics

1. *What have you found most helpful in your experiences with academic advising at SJSU?*

2. *How easy or difficult has it been for you to find information and access academic advising?*

3. *What are your suggestions for improvements to academic advising at SJSU?*

Undergraduate Advising Transitions: Implementation Process

Spring 2021	Advising Center Directors collaborate with Undergraduate Education to develop position descriptions Ongoing dialogue about details of model implementation	✓
Summer 2021	Recruit AVP Undergraduate Advising & Success	✓
Fall 2021	Develop new Undergraduate Advising & Success structure and training program Recruit SASS Specialists	✓
Spring 2022	Continue to Recruit and Train SASS Team in preparation for Summer Orientation Collaboration phase to develop transition plan for next 2 years	✓
Summer 2022	Implement new SASS advising model for incoming First-year Students	
Next 2 years	Implement new model in stages, in collaboration with undergraduate advising community	

Undergraduate Advising Transitions: Next Steps 2022-23

- **Summer 2022 Orientation**
  - **Transfer Students - June 2022**
  - **First-year Students - July 2022**
- **Ongoing Training/Professional Development**
  - **Staff Advisors - Shonda Goward, AVP UASC**
  - **Faculty Advisors - Melinda Jackson, AD UE**

See you in the fall!